Class	Climate	Student Satisfaction Survey Spring 2019	SCANTRON.
			Northern
			NOC Oklahoma College TONKAWA ENID STILLWATER
Mark as s	shown: Please use a ball-point	pen or a thin felt tip. This form will be processed automat	ically.
Correctio	n: Please follow the exam	ples shown on the left hand side to help optimize the read	ing results.
1. G	eneral Information		
1.1	Location		
	☐ Enid ☐ Tonkawa ☐ Other (e.g. high school at which you are concurrently enrolled)	☐ Stillwater- NOC only ☐ University Center Ponca City	☐ Stillwater - OSU ☐ Online only
1.2	Gender ☐ Female	∏ Male	
1.3	Enrollment Status	_	_
	☐ Full-time (12 hours or more)	Part-time (11 hours or fewer)	Concurrent (high school student)
1.4	Delivery Mode of Classes (Check	_	
1.5	☐ On site (classroom) How did you learn about NOC?		☐ Online NOC Recruiters ☐ Family/friends Other
1.6	Majau		
1.6	Major ☐ Non degree seeking/concurrent ☐ Biological Sciences (including Pre-Medicine & Pre-Pharmacy)	☐ Art ☐ Business Administration (including MIS, Hospitality, and International Business)	☐ Agricultural Sciences ☐ Business Management (including Accounting)
	☐ Child Development	Communication (including Mass Communication and Photography)	☐ Computer Science
	☐ Criminal Justice Administration	☐ Digital Media and Design	☐ Elementary Education
	☐ Engineering & Industrial Technology (including PTEC and Power Generation)	☐ English (including Creative Writing)	☐ Enterprise Development
	☐ General Studies	☐ Health, Physical Education, & Recreation (including Athletic Training and Personal Training)	☐ Math & Physical Science (including Astronomy, Chem/ Physics, Math, & Pre- Engineering)
	☐ Music (including Music Theatre)	☐ Nursing - Registered Nurse	☐ Nursing - Pre-Baccalaureate
	☐ Respiratory Care	☐ Social Science (including Behavioral Science)	

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2. Advisement

2.12.2	The communication I received from the school about the overall enrollment process was clear. Comment 2.1	Strongly Disagree Strongly Agree Gree
2.3	I had chosen a degree program (major) Wes before beginning classwork.	□ No
2.4	If undecided on a major, an advisor worked with me to identify an academic degree program (major) that met my goals.	
2.5	Comment 2.4	
2.6	An academic advisor was available to help me with questions about my course of study (courses for my major).	
2.7	Comment 2.6	
2.8	I was placed at the appropriate course level that matched my academic level.	
2.9	Comment 2.8	

3. Financial

		Strong	Strongly Oisagrice life, Agrice life \[\begin{array}{cccccccccccccccccccccccccccccccccccc
3.1	Prior to enrollment, clear information was m available on how much my education would cost comparison sheet).	ade cost (e.g.	
3.2	Comment 3.1		
3.3	Prior to enrollment, a school financial	Strongly Disagree Ceits	Stronely Agree Company Control Cable
	aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education.		
3.4	Comment 3.3		
3.5	Did you use the financial aid page on the NOC website?	□ No	☐ Yes
3.6	Were you satisfied with the financial aid page on the NOC website?	□ No	☐ Yes
3.7	Please recommend improvement to the finan	cial aid page on the N	OC website.
	-		
3.8	I completed a federal financial aid application (FAFSA).	☐ Before Enrollment	After After classes enrollment but before the first day of class
		☐ Not applicable I did not apply for financial a	,
3.9	Please explain why you did not apply for fin	ancial aid.	

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4. Course/Degree

		Strongely Disager en the Agree en the Company of th
4.1	I am satisfied with the progress I am making toward completing my degree.	
4.2	Comment 4.1	
4.3	Course content is appropriately challenging for my program of study (degree).	
4.4	Comment 4.3	
4.5	Courses required to complete my degree are available when I need to take them.	
4.6	Please indicate any courses that are needed and are not of	ffered or are not offered in the timeframe needed.

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5. Instructor

5.1	Faculty provide helpful instruction.	Strongly Disagree Strongly Agree
	F	
5.2	Comment 5.1	
5.3 5.4	Faculty are available through office hours and/or email. Comment 5.3	
	Faculty are knowledgeable about their subject areas. Comment 5.5	

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6. Academic Support

	I have been able to access additional help with classes
6.1	I have been able to access additional help with classes
6.2	Comment 6.1
	I have access to the electronic databases (e.g. Gale, Ebsco, Primo, ProQuest, World Wide Web Virtual Library) and other library tools I need to complete research assignments and coursework.
6.4	Comment 6.3
6.5	Which of the library tools did you use the most? Gale Proquest World Wide Web Virtual Library
6.6	I am able to access computer labs/writing labs when
6.7	Comment 6.5
	I am able to navigate the NOC website to find information needed for:
6.9 6.10 6.11	Enrollment Financial Aid (e.g. Pell Grants, OK Promise, loans) Scholarships Billing (e.g. tuition, payments, refunds) Comments for website

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6. Academic Support [Continu	6. <i>F</i>	Acade	emic	Sup	port [Conti	nue
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6.13 I am able to access IT help as needed for coursework and online services.6.14 Comment 6.12	Strongly Disagree little Agree
6.15 When used, technology in the classroom is effective for learning.	



7. Non-academic Support

7.1 7.2	Classrooms and general facilities are safe. Comment 7.1	Strongly Disagree Reither Gree Company Agree Company Agree Company Agree Company Agree Company Agree Company Agree Company Com
	Classrooms and general facilities are clean and conducive to learning. Comment 7.3	
7.5 7.6	When I have non-academic questions (issue the classroom), I can reach someone who can a timely manner. Comment 7.5	Strongely Disagree Verither Agree es outside of an help me
	Employees are courteous and helpful in a	assisting with procedures in Strongly Disagree deree agree
7.10 7.11 7.12 7.13	Enrollment Billing/Payment (e.g. tuition, payments, refunds) Financial Aid (e.g. Pell grants, OK Promise, loans) Scholarships Residence Hall Academic Advising Counseling Bookstore	

Class Climate	Student Satisfaction St	urvey S	pring 2	2019				SCANTRON.
7. Non-ac	ademic Support [Continue]							
	nents for employee courtesy and helpfulness							
	and organizations offer positive	Organia	No.	Str.	Onely A	Stee	Nor Applicable	6
7.16 Clubs experi	and organizations offer positive ences to enhance campus culture.							
7.17 Comn	nent on clubs and organizations							
	al events and student activities offer we experiences to enhance campus e.						[
7.19 Comn	nent on special events and student activities							
	ll, I am satisfied with my experience at NOC. have you liked best about your NOC experience	2?						
7.22 What	is one thing NOC could do to enhance your exp	erienc	e?					

