



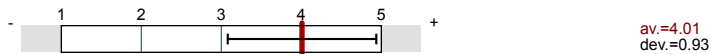
Results to Student Satisfaction Survey - No Comments

No. of responses = 537

Overall indicators

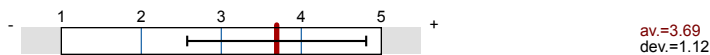
Global Index

2. Advisement



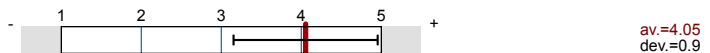
av.=4.01
dev.=0.93

3. Financial



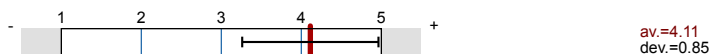
av.=3.69
dev.=1.12

4. Course/Degree



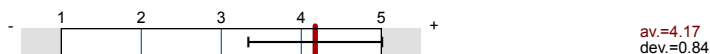
av.=4.05
dev.=0.9

6. Academic Support



av.=4.11
dev.=0.85

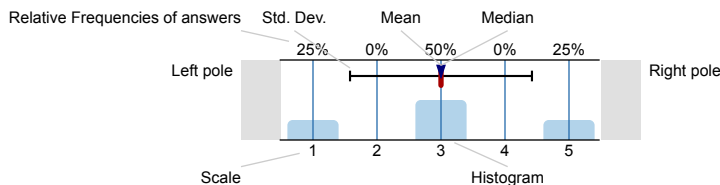
7. Non-academic Support



av.=4.17
dev.=0.84

Legend

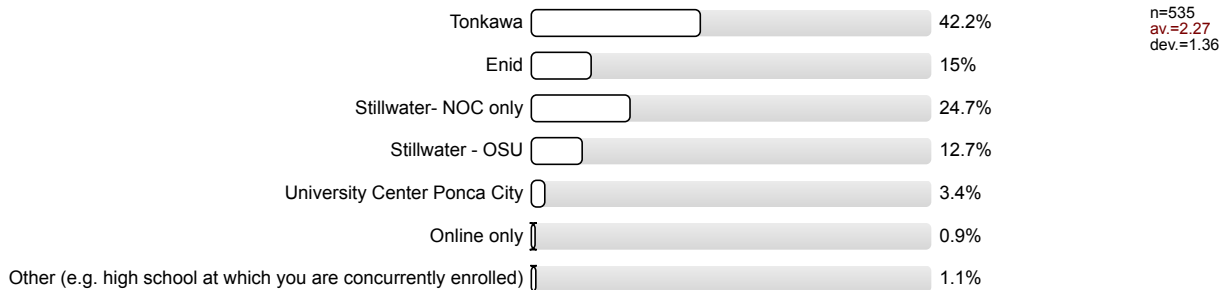
Question text



n=No. of responses
av.=Mean
md=Median
dev.=Std. Dev.
ab.=Abstention

1. General Information

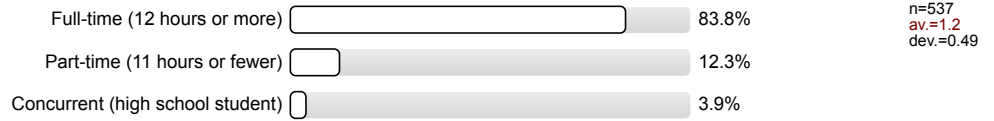
1.1) Location



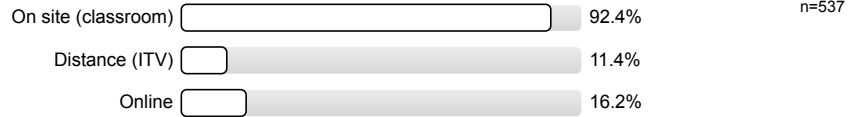
1.2) Gender



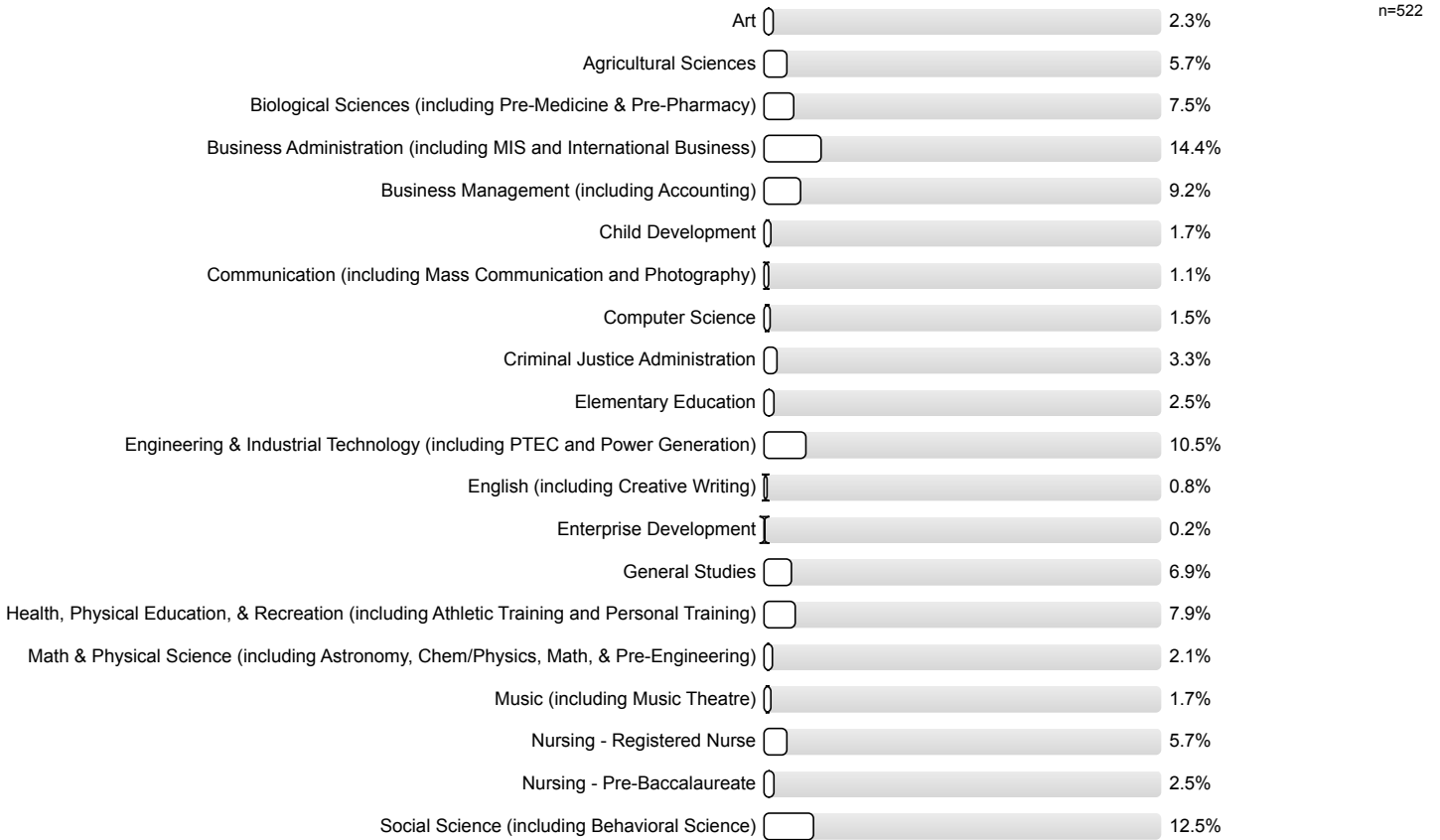
1.3) **Enrollment Status**



1.4) **Delivery Mode of Classes (Check all that apply)**

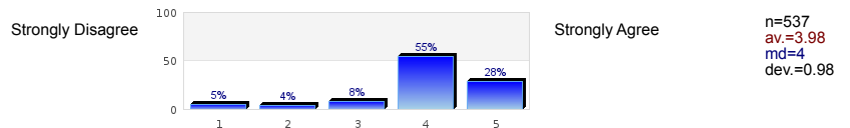


1.5) **Major**



2. Advisement

2.1) The communication I received from the school about the overall enrollment process was clear.



2.3) I had chosen a degree program (major) before beginning classwork.



2.4) If undecided on a major, an advisor worked with me to identify an academic degree program (major) that met my goals.	Strongly Disagree		Strongly Agree	n=500 av.=3.73 md=4 dev.=1.02
2.6) An academic advisor was available to help me with questions about my course of study (courses for my major).	Strongly Disagree		Strongly Agree	n=535 av.=4.1 md=4 dev.=0.94
2.8) I was placed at the appropriate course level that matched my academic level.	Strongly Disagree		Strongly Agree	n=537 av.=4.22 md=4 dev.=0.8

3. Financial

3.1) Prior to enrollment, clear information was made available on how much my education would cost (e.g. website cost calculator).	Strongly Disagree		Strongly Agree	n=534 av.=3.93 md=4 dev.=1
3.3) Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education.	Strongly Disagree		Strongly Agree	n=450 av.=3.41 md=4 dev.=1.23 ab.=85
3.5) I completed a federal financial aid application (FAFSA).	<p>Before Enrollment <input type="checkbox"/> 59.6%</p> <p>After enrollment but before the first day of class <input type="checkbox"/> 10.1%</p> <p>After classes started <input type="checkbox"/> 10.5%</p> <p>Not applicable - I did not apply for financial aid <input type="checkbox"/> 19.9%</p>		n=534 av.=1.91 dev.=1.22	

4. Course/Degree

4.1) I am satisfied with the progress I am making toward completing my degree.	Strongly Disagree		Strongly Agree	n=536 av.=4.14 md=4 dev.=0.88
4.3) Course content is appropriately challenging for my program of study (degree).	Strongly Disagree		Strongly Agree	n=535 av.=4.04 md=4 dev.=0.91
4.5) Courses required to complete my degree are available when I need to take them.	Strongly Disagree		Strongly Agree	n=535 av.=3.99 md=4 dev.=0.92

5. Instructor

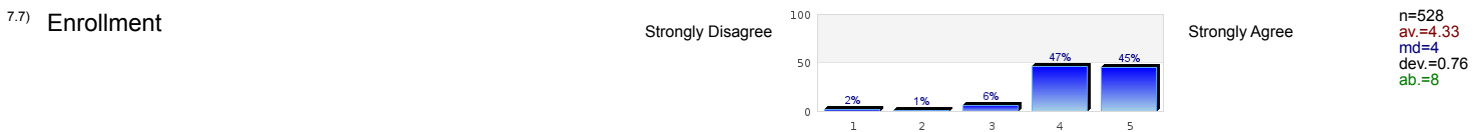
5.1) Faculty provide helpful instruction.	Strongly Disagree		Strongly Agree	n=534 av.=4.18 md=4 dev.=0.79
5.3) Faculty are available through office hours and/or email.	Strongly Disagree		Strongly Agree	n=534 av.=4.26 md=4 dev.=0.79
5.5) Faculty are knowledgeable about their subject areas.	Strongly Disagree		Strongly Agree	n=535 av.=4.3 md=4 dev.=0.76

6. Academic Support

6.1) I have been able to access additional help with classes when needed, either from my instructor or tutoring services, on-site or online.	Strongly Disagree		Strongly Agree	n=534 av.=4.2 md=4 dev.=0.78
6.3) I have access to the electronic databases (e.g. Gale, Ebsco) and other library tools I need to complete research assignments and coursework.	Strongly Disagree		Strongly Agree	n=535 av.=4.2 md=4 dev.=0.79
6.5) I am able to access computer labs/writing labs when needed for research and homework assignments.	Strongly Disagree		Strongly Agree	n=532 av.=4.28 md=4 dev.=0.76
6.7) Enrollment	Strongly Disagree		Strongly Agree	n=534 av.=4.24 md=4 dev.=0.81
6.8) Financial Aid	Strongly Disagree		Strongly Agree	n=534 av.=4.06 md=4 dev.=0.9
6.9) Scholarships	Strongly Disagree		Strongly Agree	n=536 av.=3.9 md=4 dev.=1.01
6.10) Billing	Strongly Disagree		Strongly Agree	n=535 av.=4.04 md=4 dev.=0.89



7. Non-academic Support



7.12) Academic Advising	Strongly Disagree	<p>Detailed description: A bar chart showing the distribution of responses for 'Academic Advising'. The x-axis represents the Likert scale from 1 to 5. The y-axis represents the percentage of respondents from 0 to 100. The bars are blue and labeled with their respective percentages: 1 (2%), 2 (1%), 3 (10%), 4 (51%), and 5 (37%).</p>	Strongly Agree	<p>n=504 av.=4.2 md=4 dev.=0.79 ab.=31</p>
7.13) Counseling	Strongly Disagree	<p>Detailed description: A bar chart showing the distribution of responses for 'Counseling'. The x-axis represents the Likert scale from 1 to 5. The y-axis represents the percentage of respondents from 0 to 100. The bars are blue and labeled with their respective percentages: 1 (2%), 2 (2%), 3 (18%), 4 (45%), and 5 (35%).</p>	Strongly Agree	<p>n=464 av.=4.1 md=4 dev.=0.86 ab.=71</p>
7.14) Bookstore	Strongly Disagree	<p>Detailed description: A bar chart showing the distribution of responses for 'Bookstore'. The x-axis represents the Likert scale from 1 to 5. The y-axis represents the percentage of respondents from 0 to 100. The bars are blue and labeled with their respective percentages: 1 (2%), 2 (2%), 3 (9%), 4 (50%), and 5 (37%).</p>	Strongly Agree	<p>n=508 av.=4.18 md=4 dev.=0.83 ab.=27</p>
7.16) Clubs and organizations offer positive experiences to enhance campus culture.	Strongly Disagree	<p>Detailed description: A bar chart showing the distribution of responses for 'Clubs and organizations offer positive experiences to enhance campus culture.'. The x-axis represents the Likert scale from 1 to 5. The y-axis represents the percentage of respondents from 0 to 100. The bars are blue and labeled with their respective percentages: 1 (1%), 2 (4%), 3 (13%), 4 (50%), and 5 (32%).</p>	Strongly Agree	<p>n=441 av.=4.08 md=4 dev.=0.84 ab.=94</p>
7.18) Special events and student activities offer positive experiences to enhance campus culture.	Strongly Disagree	<p>Detailed description: A bar chart showing the distribution of responses for 'Special events and student activities offer positive experiences to enhance campus culture.'. The x-axis represents the Likert scale from 1 to 5. The y-axis represents the percentage of respondents from 0 to 100. The bars are blue and labeled with their respective percentages: 1 (1%), 2 (2%), 3 (11%), 4 (51%), and 5 (36%).</p>	Strongly Agree	<p>n=467 av.=4.17 md=4 dev.=0.8 ab.=68</p>
7.20) Overall, I am satisfied with my experience at NOC.	Strongly Disagree	<p>Detailed description: A bar chart showing the distribution of responses for 'Overall, I am satisfied with my experience at NOC.'. The x-axis represents the Likert scale from 1 to 5. The y-axis represents the percentage of respondents from 0 to 100. The bars are blue and labeled with their respective percentages: 1 (2%), 2 (2%), 3 (8%), 4 (53%), and 5 (35%).</p>	Strongly Agree	<p>n=535 av.=4.18 md=4 dev.=0.8</p>